



MicroLog TCR-2000

For SMB and Home-Based Firms

Reducing Risk and Ensuring Regulatory Compliance

TCR-2000: Meeting your daily voice recording requirements.

The global financial crisis has altered the worldwide business landscape. Markets have fallen, and large financial institutions have failed or been bought out. The effects have not been limited to big business, as the resulting strict regulations for consumer protection in financial markets apply equally to small and home-based operators.

SMBs (Small-Medium Businesses) and home-based firms typically demonstrate lower levels of technology ownership compared to larger firms, especially in relation to compliance and transaction risk. However new legislation worldwide has put managing transaction risk on the agendas of securities and insurance brokers and professional consultants, as well as real estate and investment advisors, among others.

MicroLog TCR-2000 is the professional call recording and/or conversation recording solution for SMBs and home-based firms. This fully featured, compact, single-box solution can record telephones by a direct connection to the handset, or alternatively can be used to record live conversations via the built-in microphone. Mains or battery powered operation ensures maximum flexibility for any voice recording requirement - all at a GFC-friendly price.



MicroLog TCR-2000 from CCNC Solutions is the cost effective solution for SMB and home-based recording requirements, combining call recording and dictation or meeting room recording in a single, compact, affordable package.

The MicroLog TCR-2000 is ideal for smaller users who need to retain the professional features included in larger call recording systems, including recording announcement, recording encryption, and unit operation from mains power (for telephone recording) or batteries (for meeting room or dictation recording).

MicroLog TCR-2000 works straight out of the box, and offers up to 2,300 hours of onboard storage capacity. Additionally, every MicroLog TCR-2000 includes free user friendly PC software to enhance the flexibility of your recording solution, and to facilitate straightforward offline call storage management.

Microlog TCR-2000 provides many of the features offered by large, centralised call recording systems, designed, sold and serviced by a team with a significant breadth and depth of experience in SMB and home-based telecommunications. With MicroLog TCR-2000, users worldwide can access our advanced services to increase satisfaction, minimise risk, and meet cost goals.

MICROLOG TCR-2000 OFFERS A WIDE RANGE OF ADDITIONAL BENEFITS:

- Multi-level user accounts and password protected memory card storage, with auto-logout.
- Intuitive operating interface including single-press Last Call Playback, Bookmark Playback, and multiple Search Option capabilities, for fast and efficient call retrieval and playback.
- Select from 100% Recording, Manually-Controlled Start/Stop Recording, or 'Important Call Only' recording.

- Live monitor telephone conversations via the built-in speaker or an external earphone.
- Fully featured, long-term, single-box solution with low maintenance requirements.
- Optional Recording Announcement.

MAJOR NEW TCR-2000 FEATURES INCLUDE:

- Direct connection with analog line or digital/VoIP handset cord for recording telephone calls.
- Built-in microphone for recording meetings or other face-to-face conversations.
- Backlit LCD dynamically displays date/time, caller ID, called number ID, recording length, case ID, user-added comments, value, save, important, call bookmarks stored and more.
- Enormous on-line storage capacity - up to 2,300 hours on optional 32GB SDHC memory card.
- Automatic gain control, Automatic volume control and noise reduction.
- Optional recorder warning 'beep' tone and recording announcement.
- Export and import of configuration settings.
- Operate from mains power or battery.
- Configure from memory card.
- Storage low/full/absent alert.
- Battery low alert.

